

For Customers

About Us



Why "Bupa Arabia"?

Our partnership with the international healthcare leader, UK based, "Bupa Group", which has more than 70 years of experience in the health and medical field, helps us meet your healthcare needs in over 190 countries around the world. This has helped us in offering global standard in addition to exclusive and tailor-made healthcare services to the Saudi market. We are proud to serve more than 2.8 million members all over the Kingdom of Saudi Arabia.

We also stand out for the numerous services we offer as the best healthcare service provider in Saudi Arabia. Furthermore, our members enjoy rapid medical approvals, text messages informing them of the state of their request, and the possibility of speaking with us at any time.

We have been ranked first place as the largest healthcare insurance company in the kingdom, with a market share that exceeded 41% in Q1 2015 (based on the size of written premiums), far exceeding its closest competitors.

We are considered the first specialized company in healthcare in the Kingdom, and we always seek to deliver special services to all segments of society. We also strives to focus on excellence and professionalism in the services we provide to our customers, while developing these services in a way that guarantees meeting the needs of the various segments of society in a professional and reliable manner.

Financial **Proposal**



Date: 02/10/2016 التاريخ: 02/10/2016

To: BUPA Direct - Bayouni Trading & Services Est.

السادة:

Attention: Kamal Aldeen Hosin Bayoni

عناية الأستاذ: كمال الدين حسين بايوني

Bupa Arabia would like to thank you for giving us the opportunity to present our healthcare proposal.

Please find attached the requested quotation for your respective

group. The total premium will be SR 83,451

السلام عليكم ورحمة الله وبركاته. يسرنا أن نتقدم لكم بالشكر الجزيل على ثقتكم ببوبا العربية لإدارة برنامج الرعاية الصحية الخاص بمنسوبيكم متطلعين إلى أن يستمر هذا التعاون ويترسخ لما فيه المصلحة المشتركة. إشارة إلى عرض أسعار التأمين الطبي، تجدون مرفقًا الأسعار المطلوبة، وسيكون إجمالي مبلغ التأمين 83,451 ريال سعودي.

علماً بأنه سيتم حساب الأقساط كما يلي:

The total premium will be settled based on the below method:

| تاريخ القسط | قيمة القسط |
|-------------|------------|
| Date | Amount |
| 06/10/2016 | SAR 83,451 |

Please note the following:

توضيحات:

- The healthcare contract will start on 06/10/2016; and the quotation will be re-issued if this date is changed.
- The subscription premium to be paid in advance prior to the contract start date
- The membership will be activated on the contract start date conditioned by receiving the premium in advance.
- This proposal is valid for 5 working days from the above date.
- يبدأ عقد التأمين الصحى بتاريخ 06/10/2016 م و سيتم اصدار تسعيرة جديدة في حال تغيير تاريخ بداية التعاقد.
 - يتم سداد مبلغ الإشتراك مقدما قبل تاريخ بداية التعاقد
 - يتم تفعيل الإشتراك حسب تاريخ بداية التعاقد بشرط استلام المبلغ
 - يتم تفعيل الإشتراك بعد 5 أيام عمل من تاريخ التعميد

To start the contracting and membership activation process, please provide us with the following:

للبدء في إجراءات التعاقد و تفعيل العضوية نرجوا ارسال مايلي:

- · Signed and stamped quotation.
- · Completed Declaration Form for new members (in case of renewal)
- A copy of deposit slips to Bupa Arabia Bank Account as shown below.
- A copy of the Commercial Registration.
- A copy of authorized person's ID.
- Completed Customer Information Form (attached).

- تعمید عرض الأسعار موقع و مختوم.
- تعبئة نموذج الافصاح للحالات الصحية لأي عضو جديد لم يسبق له التأمين السنه الماضية (في حالة التجديد).
 - صوره من إيصال إيداع مبلغ الإشتراك على حساب بوبا العربية الموضح أدناه.
 - صورة من السجل التجاري.
 - صورة من هوية المفوض.
 - تعبئة نموذج بيانات العميل المرفق

021-702 022-012 Saudi British Bank

IBAN Number: SA 6445 000 000 021702022012

Sales Agent: Moayad Barnawi

Retail Department

SADAD Reference Number: 1044817

| Company Name | BUPA Direct - Bayouni Trading & Services Est. | | | | | |
|---------------------|--|-------------------|------------|--|--|--|
| Contact Person Name | amal Aldeen Hosin Bayoni Product Type SME (GSTD) | | | | | |
| Payment Terms | 100 | Inception Date | 06/10/2016 | | | |
| Sales Type | New Sales | Contract End Date | 05/10/2017 | | | |
| Number of Members | 78 | Total Premium | SAR 83,451 | | | |

| | | <u> </u> | | | | | <u>_</u> | | |
|------------|--|-----------|------------|-----|--------|----------|----------|-------------------|---------------------------|
| SI. No. | Members Full Name | ID Number | Birth Date | Age | Gender | Relation | Scheme | Marital Status | Annual Premium (SR) |
| 1 | Othman Hussain Bayouni | | 01/01/1989 | | Male | Employee | Green | Married | SAR 690 |
| 2 | Basil Hussain Bayouni | | 16/05/2000 | | Male | Employee | Green | Married | SAR 690 |
| 3 | Kamal Aldeen Hussain Bayouni | | 19/10/1978 | | Male | Employee | Green | Married | SAR 690 |
| 4 | Huda Nasser Omar Al Amoudi | | 23/02/1988 | | Female | Wife | Green | Married | SAR 2,622 |
| 5 | Talal Hussain Bayouni | | 23/01/1980 | | Male | Employee | Green | Married | SAR 690 |
| 6 | Sana Hassan Bamardouf | | 15/07/1986 | | Female | Wife | Green | Married | SAR 2,451 |
| 7 | Sultan Hussain Bayouni | | 07/11/1981 | | Male | Employee | Green | Married | SAR 690 |
| 8 | Muna Nasser Omar Al Amoudi | | 14/12/1986 | | Female | Wife | Green | Married | SAR 2,622 |
| 9 | MOHAMMED ABDULLAH MARUF ALAMOUDI | | 01/01/1944 | | Male | Employee | Green | Married | SAR 3,811 |
| 10 | FATMAH HASAN AHMAD ALAMOUDI | | 08/01/1957 | | Female | Wife | Green | Married | SAR 3,101 |
| 11 | MOHSEN AHMED ALAMOUDI | | 06/05/1969 | | Male | Employee | Green | Married | SAR 1,046 |
| 12 | FERYAL MOHAMMED BASHWEH | | 01/07/1980 | | Female | Wife | Green | Married | SAR 2,373 |
| 13 | ALSAEED KAMEL ALI ABDULJAWAD | | 01/01/1971 | | Male | Employee | Green | Married | SAR 1,046 |
| 14 | NSREEN KAMEL ALI | | 13/01/1979 | | Female | Wife | Green | Married | SAR 2,373 |
| 15 | ABDULNAZAR CHERANGAI | | 01/07/1974 | | Male | Employee | Green | Married | SAR 690 |
| 16 | AISHA ABDULNAZAR | | 15/05/1983 | | Female | Wife | Green | Married | SAR 2,451 |
| 17 | ALEX VARUGHESE | | 30/05/1973 | | Male | Employee | Green | Married | SAR 690 |
| 18 | NANSY ALEX | | 26/05/1979 | | Female | Wife | Green | Married | SAR 2,373 |
| 19 | THOMAS ABRAHAM | | 01/01/1956 | | Male | Employee | Green | Married | SAR 2,672 |
| 20 | SOSAN ABRAHAM | | 01/07/1967 | | Female | Wife | Green | Married | SAR 2,615 |

| Signature: | Stamp: |
|------------|--------|
| • | • |

| SI. No. | Members Full Name | ID Number | Birth Date | Age | Gender | Relation | Scheme | Marital Status | Annual Premium (SR) |
|------------|---|-----------|------------|-----|--------|----------|--------|-------------------|---------------------------|
| 21 | RENJI ISSAC | | 01/01/1971 | | Male | Employee | Green | Married | SAR 1,046 |
| 22 | YAHYA HOSSAIN BAYOUNI | | 30/01/1987 | | Male | Employee | Green | Married | SAR 690 |
| 23 | MOHAMMAD AHMAD ALAMOUDI | | 17/06/1985 | | Male | Employee | Green | Married | SAR 690 |
| 24 | MOHAMMAD HASAN ALAMOUDI | | 02/02/1966 | | Male | Employee | Green | Married | SAR 1,638 |
| 25 | YASLAM MOHAMMED YASLAM | | 07/04/1993 | | Male | Employee | Green | Married | SAR 690 |
| 26 | IBRAHIM ABDULNASER IBRAHIM | | 24/08/1991 | | Male | Employee | Green | Married | SAR 690 |
| 27 | AHMAD MOHAMMED DARWISH JALAL | | 01/09/1985 | | Male | Employee | Green | Married | SAR 690 |
| 28 | JUSTIN HARRIS | | 01/01/1974 | | Male | Employee | Green | Married | SAR 690 |
| 29 | JUNARD MOSQUEDA CAMPOS | | 15/06/1977 | | Male | Employee | Green | Married | SAR 690 |
| 30 | BERNEL MARIANO SADIASA | | 23/11/1986 | | Male | Employee | Green | Married | SAR 690 |
| 31 | SAPON MIAH AHMED ALI | | 05/03/1972 | | Male | Employee | Green | Married | SAR 690 |
| 32 | KHALID AWWAD EID SHALABY | | 12/10/1977 | | Male | Employee | Green | Married | SAR 690 |
| 33 | ALI AHMED ABUL KASHEM | | 01/02/1986 | | Male | Employee | Green | Married | SAR 690 |
| 34 | SOM BAHADUR PARIYAR | | 28/08/1988 | | Male | Employee | Green | Married | SAR 690 |
| 35 | SHREE BAHADUR MAGAR | | 23/09/1977 | | Male | Employee | Green | Married | SAR 690 |
| 36 | NABIL MOSTAFA ZAKRIA DARWEASH | | 15/09/1985 | | Male | Employee | Green | Married | SAR 690 |
| 37 | ROSHAN MAHATHANTRIGE GUNAPALA | | 18/10/1982 | | Male | Employee | Green | Married | SAR 690 |
| 38 | AHMED ABDELWAHAB ABDELKADER KHALIFA | | 25/08/1987 | | Male | Employee | Green | Married | SAR 690 |
| 39 | PALANIVELU MUTHAIYAN | | 20/11/1979 | | Male | Employee | Green | Married | SAR 690 |
| 40 | PRABHU GOVINDASWAMY | | 07/10/1983 | | Male | Employee | Green | Married | SAR 690 |
| 41 | NOVO BIMBO ALONZO TOLENTINO | | 02/01/1976 | | Male | Employee | Green | Married | SAR 690 |
| 42 | ZURIEL AGUNAT PAMA ONG | | 02/08/1989 | | Male | Employee | Green | Married | SAR 690 |
| 43 | MOHAMED MAHMOUD ABDELSALAM ARBOUD | | 15/09/1985 | | Male | Employee | Green | Married | SAR 690 |

| SI. No. | Members Full Name | ID Number | Birth Date | Age | Gender | Relation | Scheme | Marital Status | Annual Premium (SR) |
|------------|---------------------------------------|-----------|------------|-----|--------|----------|---------|-------------------|---------------------------|
| 44 | SELVAN CHELLATHURAI | | 13/08/1988 | | Male | Employee | Green | Married | SAR 690 |
| 45 | ABDUL KADIR HABEEB | | 12/07/1991 | | Male | Employee | Green | Married | SAR 690 |
| 46 | MOHAMED NALEEM KHAN IDURUS | | 23/07/1990 | | Male | Employee | Green | Married | SAR 690 |
| 47 | AHMED HAMDY AHMED DEYAB | | 23/07/1990 | | Male | Employee | Green | Married | SAR 690 |
| 48 | MOHAMED IQBAL ERAMULAN | | 09/11/1980 | | Male | Employee | Green | Married | SAR 690 |
| 49 | SURESH DILSHAN DE SILVA BALAGE DON | | 18/10/1982 | | Male | Employee | Green | Married | SAR 690 |
| 50 | AHMED ATEF ELSAYED HASSANIN | | 23/07/1990 | | Male | Employee | Green | Married | SAR 690 |
| 51 | SHAHUL MOHAMMED | | 02/08/1989 | | Male | Employee | Green | Married | SAR 690 |
| 52 | JAHID IQBAL NAWABKHAN PATHAN | | 23/07/1990 | | Male | Employee | Green | Married | SAR 690 |
| | Group Total Scheme | | 52 | | | | | | SAR 59,770 |
| 53 | Taibah Othman Omer Al Amoudi | | 01/08/1957 | | Female | Employee | Green-S | Single | SAR 3,101 |
| 54 | Noor Hussain Bayouni | | 21/10/1991 | | Female | Employee | Green-S | Single | SAR 690 |
| 55 | Faisal Kamal Aldeen Bayouni | | 02/01/2008 | | Male | Son | Green-S | Single | SAR 690 |
| 56 | Abdulaziz Kamal Aldeen Bayouni | | 10/09/2011 | | Male | Son | Green-S | Single | SAR 690 |
| 57 | Hussain Kamal Aldeen Bayouni | | 14/11/2013 | | Male | Son | Green-S | Single | SAR 1,245 |
| 58 | Khalid Talal Hussain Bayouni | | 25/10/2015 | | Male | Son | Green-S | Single | SAR 1,245 |
| 59 | Rakan Sultan Bayouni | | 21/08/2007 | | Male | Son | Green-S | Single | SAR 690 |
| 60 | Teeb Sultan Bayouni | | 03/04/2012 | | Female | Daughter | Green-S | Single | SAR 1,245 |
| 61 | Asaiel Sultan Bayouni | | 01/05/2015 | | Female | Daughter | Green-S | Single | SAR 1,245 |
| 62 | NOOR MOHAMMED ALAMOUDI | | 01/01/1989 | | Female | Daughter | Green-S | Single | SAR 690 |
| 63 | EMAN MOHAMMED ALAMOUDI | | 08/09/1991 | | Female | Daughter | Green-S | Single | SAR 690 |
| 64 | SARA MOHSEN ALAMOUDI | | 08/09/2003 | | Female | Daughter | Green-S | Single | SAR 690 |
| 65 | OSAMA MOHSEN ALAMOUDI | | 14/10/2005 | | Male | Son | Green-S | Single | SAR 690 |
| 66 | KAMEL ALSAEED KAMEL | | 26/03/2004 | | Male | Son | Green-S | Single | SAR 690 |
| 67 | SARA ALSAEED KAMEL | | 27/02/2006 | | Female | Daughter | Green-S | Single | SAR 690 |

Grand Total

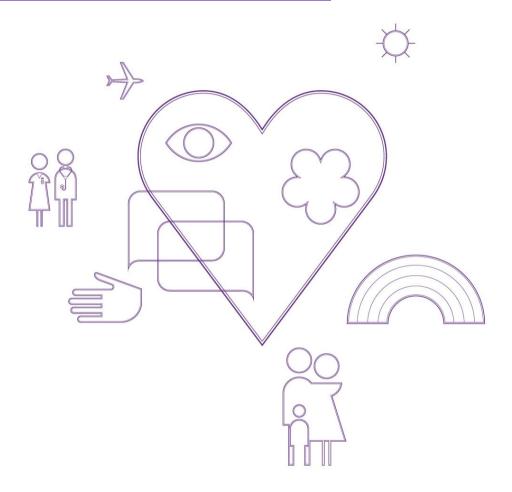
| SI. No. | Members Full Name | ID Number | Birth Date | Age | Gender | Relation | Scheme | Marital Status | Annual Premium (SR) |
|------------|---------------------------|-----------|------------|-----|--------|----------|---------|-------------------|---------------------------|
| 68 | KHALID ALSAEED KAMEL | | 29/07/2010 | | Male | Son | Green-S | Single | SAR 690 |
| 69 | YOUSIF ALSAEED KAMEL | | 18/10/2012 | | Male | Son | Green-S | Single | SAR 1,245 |
| 70 | WLAA ALSAEED KAMEL | | 19/01/2014 | | Female | Daughter | Green-S | Single | SAR 1,245 |
| 71 | MOHAMMED CHERANGAI | | 01/10/2004 | | Male | Son | Green-S | Single | SAR 690 |
| 72 | NORA FATMAH ABDULNAZAR | | 06/02/2011 | | Female | Daughter | Green-S | Single | SAR 690 |
| 73 | AN MARY ALEX | | 23/10/2008 | | Female | Daughter | Green-S | Single | SAR 690 |
| 74 | AXA MARYAM ALEX | | 07/03/2011 | | Female | Daughter | Green-S | Single | SAR 690 |
| 75 | NETO ABRAHAM | | 07/06/1990 | | Female | Daughter | Green-S | Single | SAR 690 |
| 76 | NEMESHA ABRAHAM | | 01/01/1993 | | Female | Daughter | Green-S | Single | SAR 690 |
| 77 | ISSAC THOMAS | | 26/11/2002 | | Male | Son | Green-S | Single | SAR 690 |
| 78 | JOON THOMAS | | 26/11/2002 | | Male | Son | Green-S | Single | SAR 690 |
| | Group Total Scheme | | 26 | | | | | | SAR 23,681 |

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SAR 83,451

| Signature: | Stamn: | |
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"Tebtom" Program





Health insurance is one thing, "Tebtom" healthcare services from Bupa, are another...

"Tebtom" program from Bupa is a set of unprecedented and unique healthcare services that transcend regular healthcare coverage; created by us to provide you and your family with complete healthcare in your daily lives, helping you get the most out of them







Chronic Diseases Care



Maternity Care



Child Car



Cancer Care



Elderly Care



Medical Opinion

To benefit from "Tebtom" services, you can contact us at the toll-free number 800 440 4040 or talk to Bupa Doctor Bupa.com.sa/Tebtom



Bupa Doctor: You can get health advice and answers from our specialized doctors, around the clock (24/7), through Tebtom's toll-free number 800 440 4040. "Bupa Doctor" is a free service available to all.



Maternity Care: Pregnancy is considered to be one of the most important stages of your family's life. You might have many questions, and find it di-cult to always get the answers you need. We will guide you through our "Maternity Care" service to get all the answers you need, and coach you - for a healthy and happy pregnancy experience, from start till end.



Child Care: Because the first few years of your child's life are the most important, we created the "Childcare" service. Our aim is to help you nurture your child's health, ensuring his development and growth, through our specialized healthcare advice and coaching.



Chronic Diseases Care: To help ease repeated chronic conditions' checkups, medication refills, and periodic tests, we created the "Chronic Diseases Care" service. It helps you get along with your chronic disease and mitigate its risks through personalized health solutions such as: expert guidance and coaching, nutritional consultations, convenient medications refilling* and conditions monitoring*.



Elderly Care: Because we appreciate your love for the elderly in your life, we created the "Elderly Care" service, which will give them the necessary healthcare as well as the caring solutions for their comfort, such as elderly counselling, guidance and nutritional consultations, convenient chronic diseases medications refilling* and chronic conditions monitoring.



Cancer Care: We realize the importance of the care and the support given to cancer patients; that's why we have created the "Cancer Care" service; aiming to improve the patient confidence and strengthen him and his family against the challenges they face, through: guidance about the treatment and its impact, advice regarding chronic conditions as well as supporting the cancer patient's caregiver.



International Second Medical Opinion: We created the "International Second Medical Opinion" service to help you deal with complex health cases: to reconfirm the diagnosis or the treatment choices - from world-class experts operating at internationally-renowned centers.

Our doctors will evaluate the received cases based on pre-set medical criteria, prior to providing the service.

*Available for Bupa members covered in Network 5 and above

Standard Services



24/7: Your employees can benefit from our 24/7 member assistance hotline staffed by bi-lingual health professionals. Our 24/7 staff can help you with any questions relating to your cover. What is more, our 800 244 0307 number is toll free and can be reached using your mobile phones.



Online Services: To really enjoy the benefits of being a Bupa Arabia member, we recommend each of your employees to register to our online services portal at bupa.com.sa. By registering, they can:

- Check their benefits (and those of his/her dependents); track or make requests e.g. reimbursement status
- ✓ Get a copy of their latest network list
- ✓ Print membership certificates when needed... and more



Online approval: When at the hospital and needs a treatment requiring our approval, our "Online Approval" service guarantees that you do not need to come back or wait for a long time to get the treatment. We answer all requests sent to us in the most urgent manner. For dental, optical or maternity approvals, we answer 80% of the requests within 5 minutes.



Bupa.Msg: Free SMS service that gives your employees real time update on all requests you made or those coming from the hospitals and clinics within your network. With "Bupa.Msg" service, you get two free SMS messages every time you submit a reimbursement claim request or a hospital sends a treatment pre-authorization request. The first message tells that we have received the request with an estimated time of processing and the second SMS advises you that we have already processed the request.



Bupa Arabia Application: Our smartphone application is available on Apple Store and Google Play Store. Download the application gives your employees an easy access to our Online Services and many advantages directly on their mobile device.

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bupa.com.sa

