

For Customers

About Us



Why "Bupa Arabia"?

Our partnership with the international healthcare leader, UK based, "Bupa Group", which has more than 70 years of experience in the health and medical field, helps us meet your healthcare needs in over 190 countries around the world. This has helped us in offering global standard in addition to exclusive and tailor-made healthcare services to the Saudi market. We are proud to serve more than 2.8 million members all over the Kingdom of Saudi Arabia.

We also stand out for the numerous services we offer as the best healthcare service provider in Saudi Arabia. Furthermore, our members enjoy rapid medical approvals, text messages informing them of the state of their request, and the possibility of speaking with us at any time.

We have been ranked first place as the largest healthcare insurance company in the kingdom, with a market share that exceeded 41% in Q1 2015 (based on the size of written premiums), far exceeding its closest competitors.

We are considered the first specialized company in healthcare in the Kingdom, and we always seek to deliver special services to all segments of society. We also strives to focus on excellence and professionalism in the services we provide to our customers, while developing these services in a way that guarantees meeting the needs of the various segments of society in a professional and reliable manner.



Date: 04/10/2016

To: BUPA Direct - Bayouni Trading & Services Est.

Attention: Kamal Aldeen Hosin Bayoni

Bupa Arabia would like to thank you for giving us the opportunity to present our healthcare proposal.

Please find attached the requested quotation for your respective group. The total premium will be SR 149,466 $\,$

The total premium will be settled based on the below method:

التاريخ: 04/10/2016

السادة:

عناية الأستاذ: كمال الدين حسين بايوني

السلام عليكم ورحمة الله وبركاته. يسرنا أن نتقدم لكم بالشكر الجزيل على ثقتكم ببوبا العربية لإدارة برنامج الرعاية الصحية الخاص بمنسوبيكم متطلعين إلى أن يستمر هذا التعاون ويترسخ لما فيه المصلحة المشتركة. إلشارة إلى عرض أسعار التأمين الطبي، تجدون مرفقًا الأسعار المطلوبة، وسيكون إجمالي مبلغ التأمين 149,466 ريال سعودي.

علماً بأنه سيتم حساب الأقساط كما يلي:

تاريخ القسط	قيمة القسط			
Date	Amount			
06/10/2016	SAR 149,466			

Please note the following:

- The healthcare contract will start on 06/10/2016; and the quotation will be re-issued if this date is changed.
- The subscription premium to be paid in advance prior to the contract start date
- The membership will be activated on the contract start date conditioned by receiving the premium in advance.
- This proposal is valid for 5 working days from the above date.

To start the contracting and membership activation process, please provide us with the following:

- Signed and stamped quotation.
- Completed Declaration Form for new members (in case of renewal)
- A copy of deposit slips to Bupa Arabia Bank Account as shown below.
- A copy of the Commercial Registration.
- A copy of authorized person's ID.
- Completed Customer Information Form (attached).

Saudi British Bank

021-702 022-012 IBAN Number: SA 6445 000 000 021702022012

Moayad Barnawi

Sales Agent:

Retail Department

Date : 04/10/2016

Sales Agent : Moayad Barnawi

توضيحات:

- يبدأ عقد التأمين الصحي بتاريخ 06/10/2016 م و سيتم اصدار تسعيرة جديدة في حال تغيير تاريخ بداية التعاقد.
 - يتم سداد مبلغ الإشتر اك مقدما قبل تاريخ بداية التعاقد
 - يتم تفعيل الإشتراك حسب تاريخ بداية التعاقد بشرط استلام المبلغ مسبقاً
 - يتم تفعيل الإشتراك بعد 5 أيام عمل من تاريخ التعميد

للبدء في إجراءات التعاقد و تفعيل العضوية نرجوا ارسال مايلي:

- تعميد عرض الأسعار موقع و مختوم.
- تعبئة نموذج الافصاح للحالات الصحية لأي عضو جديد لم يسبق له التأمين السنه الماضية (في حالة التجديد).
 - صوره من إيصال إيداع مبلغ الإشتراك على حساب بوبا العربية الموضح أدناه.
 - صورة من السجل التجاري.
 - صورة من هوية المفوض.
 - تعبئة نموذج بيانات العميل المرفق

SADAD Reference Number: 1044817

Com	ipany Name	BUPA Dire	ct - Bayouni	Tradi	ng & Se	ervices Est.				
Cont	Contact Person Name Kamal Aldeen Hosin Bayoni Product Type						SME (G	iSTD)		
Payr	yment Terms 100 Inception Date 06/10/2016									
Sale	s Type	New Sales			C	Contract End Date 05/10/2017				
Num	ber of Members	78			-	Total Premium	I	SAR 14	9,466	
SI. No.	Members Full Name	ID Number	Birth Date	Age	Gende	Relation	Scl	Scheme		Annual Premium (SR)
1	Othman Hussain Bayouni		01/01/1989		Male	Employee	Bro	onze	Single	SAR 1,942
2	Basil Hussain Bayouni		16/05/2000		Male	Employee	Bro	onze	Single	SAR 1,577
3	Kamal Aldeen Hussain Bayouni		19/10/1978		Male	Employee	Bro	onze	Married	SAR 2,241
4	Huda Nasser Omar Al Amoudi		23/02/1988		Female	e Wife	Bro	onze	Married	SAR 4,048
5	Talal Hussain Bayouni		23/01/1980		Male	Employee	Bronze		Married	SAR 2,241
6	Sana Hassan Bamardouf		15/07/1986		Female	e Wife	Bronze		Married	SAR 3,882
7	Sultan Hussain Bayouni		07/11/1981		Male	Employee	Bronze		Married	SAR 1,994
8	Muna Nasser Omar Al Amoudi		14/12/1986		Female	e Wife	Bro	onze	Married	SAR 4,048
9	MOHAMMED ABDULLAH MARUF ALAMOUDI		01/01/1944		Male	Employee	Bro	onze	Married	SAR 10,937
10	FATMAH HASAN AHMAD ALAMOUDI		08/01/1957		Female	e Wife	Bro	onze	Married	SAR 6,029
11	MOHSEN AHMED ALAMOUDI		06/05/1969		Male	Employee	Bro	onze	Married	SAR 3,143
12	FERYAL MOHAMMED BASHWEH		01/07/1980		Female	e Wife	Bro	onze	Married	SAR 3,589
13	ALSAEED KAMEL ALI ABDULJAWAD		01/01/1971		Male	Employee	Bro	onze	Married	SAR 3,143
14	NSREEN KAMEL ALI		13/01/1979		Female	e Wife	Bro	onze	Married	SAR 3,589
15	ABDULNAZAR CHERANGAI		01/07/1974		Male	Employee	Bro	onze	Married	SAR 2,603
16	AISHA ABDULNAZAR		15/05/1983		Female	e Wife	Bro	onze	Married	SAR 3,882
17	ALEX VARUGHESE		30/05/1973		Male	Employee	Bro	onze	Married	SAR 2,603
18	NANSY ALEX		26/05/1979		Female	e Wife	Bro	onze	Married	SAR 3,589
19	THOMAS ABRAHAM		01/01/1956		Male	Employee	Bro	onze	Married	SAR 8,970
20	SOSAN ABRAHAM		01/07/1967		Female	e Wife	Bro	onze	Married	SAR 3,143

Signature: _____

Stamp: _____

Date : 04/10/2016

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SI. No.	Members Full Name	ID Number	Birth Date	Age	Gender	Relation	Scheme	Marital Status	Annual Premium (SR)
21	YAHYA HOSSAIN BAYOUNI		30/01/1987		Male	Employee	Bronze	Single	SAR 1,942
	Group Total Scheme		21						SAR 79,135
22	Taibah Othman Omer Al Amoudi		01/08/1957		Female	Employee	Bronze-S	Single	SAR 6,029
23	Noor Hussain Bayouni		21/10/1991		Female	Employee	Bronze-S	Single	SAR 1,806
24	Faisal Kamal Aldeen Bayouni		02/01/2008		Male	Son	Bronze-S	Single	SAR 1,356
25	Abdulaziz Kamal Aldeen Bayouni		10/09/2011		Male	Son	Bronze-S	Single	SAR 1,356
26	Hussain Kamal Aldeen Bayouni		14/11/2013		Male	Son	Bronze-S	Single	SAR 2,553
27	Khalid Talal Hussain Bayouni		25/10/2015		Male	Son	Bronze-S	Single	SAR 2,553
28	Rakan Sultan Bayouni		21/08/2007		Male	Son	Bronze-S	Single	SAR 1,356
29	Teeb Sultan Bayouni		03/04/2012		Female	Daughter	Bronze-S	Single	SAR 2,553
30	Asaiel Sultan Bayouni		01/05/2015		Female	Daughter	Bronze-S	Single	SAR 2,553
31	NOOR MOHAMMED ALAMOUDI		01/01/1989		Female	Daughter	Bronze-S	Single	SAR 1,942
32	EMAN MOHAMMED ALAMOUDI		08/09/1991		Female	Daughter	Bronze-S	Single	SAR 1,942
33	SARA MOHSEN ALAMOUDI		08/09/2003		Female	Daughter	Bronze-S	Single	SAR 1,196
34	OSAMA MOHSEN ALAMOUDI		14/10/2005		Male	Son	Bronze-S	Single	SAR 1,196
35	KAMEL ALSAEED KAMEL		26/03/2004		Male	Son	Bronze-S	Single	SAR 1,196
36	SARA ALSAEED KAMEL		27/02/2006		Female	Daughter	Bronze-S	Single	SAR 1,196
37	KHALID ALSAEED KAMEL		29/07/2010		Male	Son	Bronze-S	Single	SAR 1,356
38	YOUSIF ALSAEED KAMEL		18/10/2012		Male	Son	Bronze-S	Single	SAR 2,553
39	WLAA ALSAEED KAMEL		19/01/2014		Female	Daughter	Bronze-S	Single	SAR 2,553
40	MOHAMMED CHERANGAI		01/10/2004		Male	Son	Bronze-S	Single	SAR 1,196
41	NORA FATMAH ABDULNAZAR		06/02/2011		Female	Daughter	Bronze-S	Single	SAR 1,356
42	AN MARY ALEX		23/10/2008		Female	Daughter	Bronze-S	Single	SAR 1,356
43	AXA MARYAM ALEX		07/03/2011		Female	Daughter	Bronze-S	Single	SAR 1,356
44	NETO ABRAHAM		07/06/1990		Female	Daughter	Bronze-S	Single	SAR 1,942

SI. No.	Members Full Name	ID Number	Birth Date	Age	Gender	Relation	Scheme	Marital Status	Annual Premium (SR)
45	NEMESHA ABRAHAM		01/01/1993		Female	Daughter	Bronze-S	Single	SAR 1,806
	Group Total Scheme		24						SAR 46,257
46	RENJI ISSAC		01/01/1971		Male	Employee	Green	Married	SAR 1,046
47	Mohammad Ahmad Alamoudi		17/06/1985		Male	Employee	Green	Single	SAR 690
48	MOHAMMAD HASAN ALAMOUDI		02/02/1966		Male	Employee	Green	Single	SAR 1,638
49	YASLAM MOHAMMED YASLAM		07/04/1993		Male	Employee	Green	Single	SAR 690
50	IBRAHIM ABDULNASER IBRAHIM		24/08/1991		Male	Employee	Green	Single	SAR 690
51	AHMAD MOHAMMED DARWISH JALAL		01/09/1985		Male	Employee	Green	Single	SAR 690
52	JUSTIN HARRIS		01/01/1974		Male	Employee	Green	Single	SAR 690
53	JUNARD MOSQUEDA CAMPOS		15/06/1977		Male	Employee	Green	Single	SAR 690
54	BERNEL MARIANO SADIASA		23/11/1986		Male	Employee	Green	Single	SAR 690
55	SAPON MIAH AHMED ALI		05/03/1972		Male	Employee	Green	Single	SAR 690
56	KHALID AWWAD EID SHALABY		12/10/1977		Male	Employee	Green	Single	SAR 690
57	ALI AHMED ABUL KASHEM		01/02/1986		Male	Employee	Green	Single	SAR 690
58	SOM BAHADUR PARIYAR		28/08/1988		Male	Employee	Green	Single	SAR 690
59	SHREE BAHADUR MAGAR		23/09/1977		Male	Employee	Green	Single	SAR 690
60	NABIL MOSTAFA ZAKRIA DARWEASH		15/09/1985		Male	Employee	Green	Single	SAR 690
61	ROSHAN MAHATHANTRIGE GUNAPALA		18/10/1982		Male	Employee	Green	Single	SAR 690
62	AHMED ABDELWAHAB ABDELKADER KHALIFA		25/08/1987		Male	Employee	Green	Single	SAR 690
63	PALANIVELU MUTHAIYAN		20/11/1979		Male	Employee	Green	Single	SAR 690
64	PRABHU GOVINDASWAMY		07/10/1983		Male	Employee	Green	Single	SAR 690
65	NOVO BIMBO ALONZO TOLENTINO		02/01/1976		Male	Employee	Green	Single	SAR 690
66	ZURIEL AGUNAT PAMA ONG		02/08/1989		Male	Employee	Green	Single	SAR 690

SI. No.	Members Full Name	ID Number	Birth Date	Age	Gender	Relation	Scheme	Marital Status	Annual Premium (SR)
67	MOHAMED MAHMOUD ABDELSALAM ARBOUD		15/09/1985		Male	Employee	Green	Single	SAR 690
68	SELVAN CHELLATHURAI		13/08/1988		Male	Employee	Green	Single	SAR 690
69	ABDUL KADIR HABEEB		12/07/1991		Male	Employee	Green	Single	SAR 690
70	MOHAMED NALEEM KHAN IDURUS		23/07/1990		Male	Employee	Green	Single	SAR 690
71	AHMED HAMDY AHMED DEYAB		23/07/1990		Male	Employee	Green	Single	SAR 690
72	MOHAMED IQBAL ERAMULAN		09/11/1980		Male	Employee	Green	Single	SAR 690
73	SURESH DILSHAN DE SILVA BALAGE DON		18/10/1982		Male	Employee	Green	Single	SAR 690
74	AHMED ATEF ELSAYED HASSANIN		23/07/1990		Male	Employee	Green	Single	SAR 690
75	SHAHUL MOHAMMED		02/08/1989		Male	Employee	Green	Single	SAR 690
76	JAHID IQBAL NAWABKHAN PATHAN		23/07/1990		Male	Employee	Green	Single	SAR 690
	Group Total Scheme		31						SAR 22,694
77	ISSAC THOMAS		26/11/2002		Male	Son	Green-S	Single	SAR 690
78	JOON THOMAS		26/11/2002		Male	Son	Green-S	Single	SAR 690
	Group Total Scheme		2						SAR 1,380

	Grand Total		78						SAR 149,466
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Signature: _____

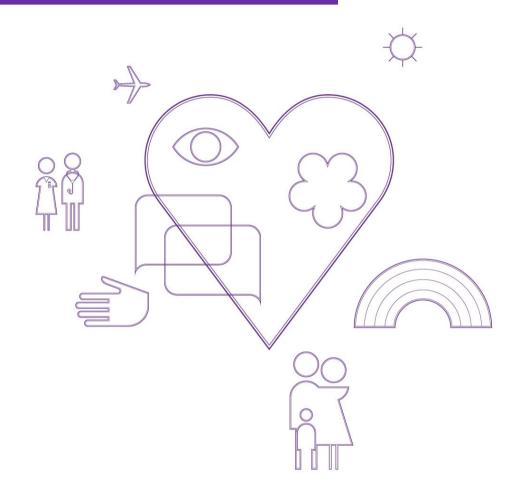
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Date : 04/10/2016

Sales Agent : Moayad Barnawi

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"Tebtom" Program



Date : 04/10/2016

Sales Agent : Moayad Barnawi



Health insurance is one thing, "Tebtom" healthcare services from Bupa, are another...

"Tebtom" program from Bupa is a set of unprecedented and unique healthcare services that transcend regular healthcare coverage; created by us to provide you and your family with complete healthcare in your daily lives, helping you get the most out of them



To benefit from "Tebtom" services, you can contact us at the toll-free number 800 440 4040 or talk to Bupa Doctor Bupa.com.sa/Tebtom

Date : 04/10/2016

Sales Agent : Moayad Barnawi



Bupa Doctor: You can get health advice and answers from our specialized doctors, around the clock (24/7), through Tebtom's toll-free number 800 440 4040. "Bupa Doctor" is a free service available to all.



Maternity Care: Pregnancy is considered to be one of the most important stages of your family's life. You might have many questions, and find it di-cult to always get the answers you need. We will guide you through our "Maternity" Care" service to get all the answers you need, and coach you - for a healthy and happy pregnancy experience, from start till end.



Child Care: Because the first few years of your child's life are the most important, we created the "Childcare" service. Our aim is to help you nurture your child's health, ensuring his development and growth, through our specialized healthcare advice and coaching.



Chronic Diseases Care: To help ease repeated chronic conditions' checkups, medication refills, and periodic tests, we created the "Chronic Diseases Care" service. It helps you get along with your chronic disease and mitigate its risks through personalized health solutions such as: expert guidance and coaching, nutritional consultations, convenient medications refilling* and conditions monitoring*.



Elderly Care: Because we appreciate your love for the elderly in your life, we created the "Elderly Care" service, which will give them the necessary healthcare as well as the caring solutions for their comfort, such as elderly counselling, guidance and nutritional consultations, convenient chronic diseases medications refilling* and chronic conditions monitoring.



Cancer Care: We realize the importance of the care and the support given to cancer patients; that's why we have created the "Cancer Care" service; aiming to improve the patient confidence and strengthen him and his family against the challenges they face, through: guidance about the treatment and its impact, advice regarding chronic conditions as well as supporting the cancer patient's caregiver.



International Second Medical Opinion: We created the "International Second Medical Opinion" service to help you deal with complex health cases: to reconfirm the diagnosis or the treatment choices - from world-class experts operating at internationally-renowned centers.

Our doctors will evaluate the received cases based on pre-set medical criteria, prior to providing the service.

*Available for Bupa members covered in Network 5 and above



Date : 04/10/2016

Sales Agent : Moayad Barnawi

Standard Services



24/7: Your employees can benefit from our 24/7 member assistance hotline staffed by bi-lingual health professionals. Our 24/7 staff can help you with any questions relating to your cover. What is more, our 800 244 0307 number is toll free and can be reached using your mobile phones.



Online Services: To really enjoy the benefits of being a Bupa Arabia member, we recommend each of your employees to register to our online services portal at bupa.com.sa. By registering, they can:

- Check their benefits (and those of his/her dependents); track or make requests e.g. reimbursement status
- ✓ Get a copy of their latest network list
- ✓ Print membership certificates when needed... and more



Online approval: When at the hospital and needs a treatment requiring our approval, our "Online Approval" service guarantees that you do not need to come back or wait for a long time to get the treatment. We answer all requests sent to us in the most urgent manner. For dental, optical or maternity approvals, we answer 80% of the requests within 5 minutes.



Bupa.Msg: Free SMS service that gives your employees real time update on all requests you made or those coming from the hospitals and clinics within your network. With "Bupa.Msg" service, you get two free SMS messages every time you submit a reimbursement claim request or a hospital sends a treatment pre-authorization request. The first message tells that we have received the request with an estimated time of processing and the second SMS advises you that we have already processed the request.



Bupa Arabia Application: Our smartphone application is available on Apple Store and Google Play Store. Download the application gives your employees an easy access to our Online Services and many advantages directly on their mobile device.

Bupa Arabia for Cooperative Insurance PO Box 23807, Jeddah 21436, Saudi Arabia Tel: +966 920 000 456 Fax: +966 920 006 634 bupa.com.sa

