**SYED INAYAT ALI**

**Email:** [syedenayatali@live.com](file:///C:\Users\Acer\Desktop\syedenayatali@live.com)

**Mobile**: 057 288 9826

**Visa status :** Transferable iqama

**Professional Summary**

* Extensive Technical Support Engineer, Network configuration and monitoring and Cabling experience.
* Server 2012 R2, CISCO Routers , Microsoft SharePoint, server 2008, windows server, , windows 2000 server, web server, hyper-v , Microsoft outlook setup ,Linux Redhat 6.
* Have a clear understanding of the IT industry, Microsoft trends with the distinction of instituting quality practices to enhance performance.
* Possesses sound interpersonal, communication and organizational skills with proficiency at grasping new technical concepts quickly & utilizing the same productively.

**Education Qualification**

* **B.Tech (Computer Science Engineering (CSE ) from JNTU Hyderabad, India .**

**Technical Skills:**

* Integration of Microsoft Office 2010 Suite, MS Outlook with SharePoint along with the IT Team.
* Experience in Configuring the Shared Service Provider (SSP) for Search, Audiences and User Profile Management.
* Knowledge on the new features introduced in SharePoint Server 2010 like Document Sets, Content Type Hub, User Profile Synchronization
* Excellent customer service and communication skills; consistently surpassed the defined resolution.
* Extensive Network Support, Network configuration and monitoring experience.
* Excellent troubleshooting skills on software/hardware/network connectivity including Cisco Routers.
* Routing, Switching, WLAN, WAN, QoS, and Spanning Tree Protocol.
* Intermediate knowledge on firewalls and VPN connectivity issues.
* Server 2012 R2, windows server, sql server, windows 2000 server, web server.
* Microsoft Outlook mailbox setup and maintenance and mail server maintenance
* Installed and configured based LAN’s. Provided Desktop support, System Support, Hardware and Networking support.
* Assisted in troubleshooting, installing, integrating, and managing many LAN/WAN and high performance computer system interfaces and network management tools.
* Planning, designing, Installing and Configuring of Server and Desktop for Domain and client Scenarios.
* Broad experience with designing, implementing and troubleshooting VMware ESX server.
* Administrating, creating and modifying DNS records, DHCP scope and reservation, DFS link, Web servers including record/scope creation, troubleshooting and managing user and group accounts.

**Applications Work with :**

* MS Dynamic CRM – (Working Knowledge )
* MS SharePoint 2010 -(working Knowledge )
* BMC Remedy- (Working Knowledge )
* Teamviewer
* Microsoft Office ( Word , Excel , Power point )
* Outlook Mail

**Trained by Netmatrix institute in Hyderabad**

* Desktop Support Training, Supporting Operating System Windows XP, Server 2003, Server 2008 R2. Installing, Configuring and Administering, Windows XP. Managing and Maintaining Windows Server 2003, Network Servers Windows 2003. Providing the design, implementation, and secure management of global corporate networks.

**Coursework**: Networking, TCP/IP, LAN Design and Implementation.

**EXPERIENCE:**

* Working With **FIRE SAVETY ESt** as **Site Engineer** For **6+ Months**.
* Worked with **STC Business** - **AL Khobar**, as (**ACCOUNT MANAGER**)Technical SupportFor **1year**
* Worked with **Cellular IT Solutions Pvt. Ltd –Hyderabad** as **Network Engineer** For **2+ years**

**PROJECT WORKED-ON**

* MADA Tower, Dammam
* SCB (Standard Chartered Bank ), Riyadh
* 180 Degree Hotel Exit 10, Riyadh
* NOURA Tower , Dammam

#### Responsibilities:

* E-mail suppliers, carriers, and customers with shipping updates.
* Material management, planning for daily consumables materials for the next one month, billing status, making the comparative statement.
* Installing configuring and troubleshooting on Windows 2008 and 2003 servers using enterprise standards.
* Performed installation of **network** equipment's such as routers, switches, Aruba access point indoor and outdoor, cabling and etc.
* Detected malfunction of **network** and made required changes.
* Analyzed and solved connectivity issues.
* Maintained **network** equipment to enhance speed, efficiency and reliability to operation.
* Set up Router, Switch, Hub, Cabling and nodes of STC customer service office.
* Security: Access Control List and NAT/PAT
* Perform System maintenance, do health checks, upgrades and Roll over. Manage employee accounts, do backups and system upgrades, Support Applications, system test, VPN, Networking, Windows XP, Windows 2000, Anti-Virus, Printer, LAN, Supervision, Windows Software, Support Hardware Desktop and Laptop.
* Performed the SharePoint 2010 installation, configuration and supported the SharePoint servers and applications in the server farm independently. .
* Identify administrative standards of SharePoint, issues and process to improvement.
* Good experience with installing/troubleshooting and configuring windows 2008 and windows 2003 servers Active Directories.
* Setup Network Lab, HP Computers, HP printers, outlook 2007, servers backup
* Assisted users by setting up and maintaining workstations, application software and printers as assigned
* Involved in installation, maintenance and security of wireless network throughout the network
* Broad understanding of internet technologies such as TCP/IP, Protocols
* Provided assistance in hardware break fix services for HP laptops , HP desktops , HP printers and scanners
* Monitor and Test the Servers run backup and recovery.
* Cabling Telephone Line, Cat3, Cat5, Cat6.
* Basic Fundamentals of Fiber Optic FTTH, and planning and operation.
* Installation configuration, Administration and trouble shooting of exchange server 2010 and 2013.
* Creating and managing new user’s account and mail box.
* Creating new storage Group and creating database.
* Excellent experience and knowledge with designing installing and implementing VMware virtual center, setting up V-Motion, HA, DRS, and related VMware products such as VM Workstation, VMware converter VM Backup products and other products for virtualization.
* Extensive knowledge of deploying and troubleshooting L2/L3 TCP, UDP and TCP/IP,

**Personal Details:**

* Name : SYED INAYAT ALI
* Father Name : SYED HAYAT ALI
* Date Of Birth : 01 JUNE 1992
* PASSPORT NO : ***N3643003***
* VISA STATUS : Transferable iqama
* Address : DAMMAM

I hereby declare that the following details are correct according to my knowledge

Place : DAMMAM

Date :

**SYED INAYAT ALI**